

## PRIVACY POLICY

“Vertu Prop Ltd.” Address: No.17, 7th floor, Baniyas Tower, Baniyas St., Deira, Dubai, UAE Last Updated: February 2026

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### 1. INTRODUCTION

Vertu Prop Ltd. ("the Company," "we," "us," or "our") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our trading platforms, or participate in our prop trading evaluations.

### 2. DATA WE COLLECT

We may collect and process the following types of personal data:

- Identity Data: Name, date of birth, gender, and government-issued identification (Passport/ID).
- Contact Data: Email address, phone number, and residential address.
- Financial Data: Payment card details (processed via secure third-party providers), crypto wallet addresses, and payout history.
- Technical Data: IP address, browser type, time zone settings, and operating system.
- Trading Data: Trading history, performance metrics, and strategy patterns used during evaluations.

### 3. HOW WE USE YOUR DATA

We use your information for the following purposes:

- To register you as a new user and manage your account.
- To process payments and refund registration fees.
- To verify your identity (KYC) and comply with AML regulations.
- To monitor trading activity for compliance with our "Terms of Use."
- To provide customer support and send important service updates.

## 4. DATA DISCLOSURE

We do not sell your personal data. We may share your information only with:

- Service Providers: KYC verification partners, payment processors, and cloud hosting services.
- Regulatory Authorities: When required by UAE law or in response to valid legal requests from government bodies.
- Internal Teams: Our risk management and compliance departments located in our Dubai headquarters.

## 5. DATA SECURITY

We have implemented advanced security measures to prevent your personal data from being accidentally lost, used, or accessed in an unauthorized way.

- All data transmission is encrypted via SSL (Secure Socket Layer) technology.
- Access to your personal data is limited to employees and partners who have a business "need to know."

## 6. DATA RETENTION

We will only retain your personal data for as long as necessary to fulfill the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements. Under UAE financial laws, certain identity and transaction data must be kept for a minimum of five (5) years.

## 7. YOUR LEGAL RIGHTS

Depending on your jurisdiction, you may have the following rights:

- Access: The right to request a copy of the personal data we hold about you.
- Correction: The right to request that we correct inaccurate data.
- Erasure: The right to request that we delete your data (subject to legal retention requirements).
- Withdrawal of Consent: The right to opt-out of marketing communications.

## 8. COOKIES

Our website uses cookies to enhance your browsing experience. You can set your browser to refuse all or some cookies, but this may affect the functionality of our trading dashboard.

## 9. CHANGES TO THIS POLICY

Vertu Prop Ltd. reserves the right to update this policy at any time. We will notify users of significant changes via email or a prominent notice on our website.

## 10. CONTACT US

If you have questions about this Privacy Policy or our data practices, please contact our Data Protection Officer:

Vertu Prop Ltd. Address: No.17, 7th floor, Baniyas Tower, Baniyas St., Deira, Dubai, UAE

- Email: [privacy@vertuprop.com](mailto:privacy@vertuprop.com)
- Website: [www.vertuprop.com](http://www.vertuprop.com)

